

[staff name redacted]

From: Alison Dellit <ADELLIT@nla.gov.au>
Sent: Monday, 13 August 2018 12:03 PM
To: [staff names redacted]
Subject: Re: User moderation of Trove user: science.war.trains.etc

I support the initial warning. Please proceed.

Alison

Alison Dellit, Assistant Director-General, National Collections Access.
[contact redacted]

From: [staff name redacted]
Sent: Friday, 10 August, 4:26 pm
Subject: FW: User moderation of Trove user: science.war.trains.etc
To: [staff name redacted]
Cc: Alison Dellit

Hi

I am seeking your guidance on the matter below. A subset of the Trove text correcting community has identified a 'new user' who is undertaking spurious text correcting activities in a similar manner to the user [name redacted]. As we cannot be certain that it is the same user I am inclined to send them an initial warning, in line with our current policy, rather than the outright ban that the complainant suggests.

I understand the updates to the current Library regs may impact on the issue of moderating the user community – and this is why I am seeking your advice

Thank you in advance,

[staff name redacted]

From:[staff name redacted]
Sent: Wednesday, 8 August 2018 2:50 PM
To: [staff name redacted]
Cc: [staff names redacted]
Subject: User moderation of Trove user: science.war.trains.etc

Hi [staff name redacted],
As mentioned this morning, we've received a request regarding a potential user moderation for Trove user: "science.war.trains.etc" which requires your review/authorisation for action as per the [Trove user moderation policy](#).

Trove user: "yelnod" ([name redacted]) has reported anti-social behaviour regarding white space edits by Trove user: "science.war.trains.etc" against his and other Trove user accounts ([RefTracker RSref98664](#)). Yelnod asserts that the Trove user account "science.war.trains.etc" is a new account which has been created by Trove user [name redacted] who's Trove user account "GJReid-B.Sc.M.Mgmt" was banned from Trove for similar behaviour on 9/5/18. We are unable to confirm if this is the case – there is nothing to establish a link between the two user accounts "GJReid-B.Sc.M.Mgmt" & "science.war.trains.etc" – aside from the similar user behaviour.

Please advise what action to take. Should we implement the three strike policy for Trove user account "science.war.trains.etc" or are we able to simply de-activate the new account.
I've copied the text from the RefTracker enquiry below for your reference.

Thanks

[staff name redacted]

Trove Support Team

RSref98644

6.8.2018 5:54PM

I notice that apparently you have suspended the account of userid "GJReid-B.Sc.M.Mgmt" some little time ago, presumably for his egregious behaviour over the last two years.

What you may not be aware of is that this person has started up another userid of "science.war.trains.etc" which he is again using for the same anti-social behaviour, namely trolling other userids (myself included) and immediately making spurious edits - as shown by these two examples (of the very many):

<https://trove.nla.gov.au/newspaper/article/3279392>

<https://trove.nla.gov.au/newspaper/article/68210643>

It would be very much appreciated if you could resolve what has yet again become an irritant to people who value this site.

Regards

8.8.2018 8:49AM

*Here are some examples of further trolling behaviour by "science.war.trains.etc" from the last 24 hours:
Spurious edits (i.e. adding and removing the same character):*

<https://trove.nla.gov.au/newspaper/article/68252155>

<https://trove.nla.gov.au/newspaper/article/50361961>

Malicious edits (i.e. no useful change made)

<https://trove.nla.gov.au/newspaper/article/10149149>

<https://trove.nla.gov.au/newspaper/article/10149158>

<https://trove.nla.gov.au/newspaper/article/10149118>

These "changes" are being made by this individual for two reasons only:

- To assume "ownership" of the "Last corrected" attribute
- As a means of low-level intimidation and harassment to warn other users off from re-correcting these articles.

This can also be seen in the way that other userids are also trolled, for example: SheffieldPark, jeri, Besure, Gato and others who have the temerity to re-correct these articles. This individual is completely out of control, and as far as I can tell nothing is being done to address the situation - which he appears to well and truly appreciate, given his continuing behaviour. In my opinion this sort of behaviour should be stomped on the first time it rears its head.

Rgds...[name redacted]